



# TRACE-IS, one step ahead

A Data Workflow and Workforce Management solution  
for local loop Operation & Maintenance companies

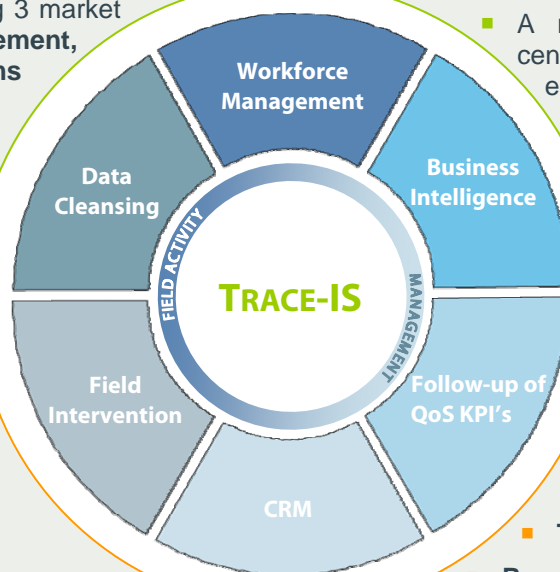
## The concept

- Create a **breakthrough** in the management of nomadic **Operations & Maintenance**, by providing, further to intervention management tools, a software application for **measurements** and **real-time data transfer**
- Bring unique **value** by addressing 3 market segments at a time: **measurement, mobility and Information Systems**

➔ **The 1<sup>st</sup> tool for network qualification and supervision**

## The offer

- A **platform for assistance** to copper-access network O&M
- **Mobile & communicating** measurement devices and PDA's
- A **real-time link** between the Telco's centralized database and O&M field engineers
- A copper pair **assessment tool** for ADSL services



## Stand alone solution

- Easy interfacing
- **No modification** of the client's IS

## Traceability and data cleansing

- Traceability of interventions through **field measurements**
- **Automatic & real-time integration** of enriched data into the main contractor's IS
- Building of a **reference database** of the **network quality of service**
- **QoS and financial follow-up** thanks to extractions, exports and statistics

## Ease

- A **single device** to achieve all analog and digital tests
- **Remote installation**
- **Training** of field engineers
- **Remote maintenance**

## Dematerialization

- Activity management **fully automated**
- **Automatic & on-the-go capture** of all intervention needs
- **e-transfer** of enriched work orders

Created in 2001, CINTEL is focused on two activities: the edition of applications (soft and hardware) dedicated to the nomadic O&M of telecom access networks, and the consulting in strategic & operational marketing of innovating services in the field of telecom / media

Becoming a limited company after a raise of capital in 2008, CINTEL confirms its sustainable positioning on these two markets

## OUR REFERENCES:

- **600 FIELD ENGINEERS OVER 21 PRODUCTION SITES IN FRANCE**
- **6 DEPLOYED SITES WORLDWIDE**
- **4 INCUMBENT TELCOS**